

Statement of Purpose

Clinic Philosophy

1. We aim to provide the highest standards of individualised quality care to our patients and their families or carers within a friendly, safe and appropriate environment
2. We will respect each patient's race, religion and culture and treat all patients and their families or carers without judgement
3. The staff of the Children's Immunisation Centre aim to provide the highest professional standard of clinical care by ensuring that their skills and knowledge are regularly updated (through video training and published clinical studies and continuous assessment)
4. When carrying out all immunisations, the staff at the Children's Immunisation Centre will support the parent/carer and child at all times, considering their emotional and physical well-being whilst under our care
5. We aim to ensure that the delivery of our services is understood by and accessible to all patients, accommodating all cultural and ethnic diversity, and disability and our objective is "peace of mind"
6. We aim to involve our patients by seeking their views on all aspects of how we run our services (suggestion box available)
7. We aim to respond to patients' views and make improvements that reflect their observations and suggestions
8. We strive to maintain our position at the forefront of clinical excellence, working together with other health care professionals and organisations

The Children's Immunisation Centre was established in 2002 to bring affordable private single vaccinations without the need for NHS referral or medical insurance.

The clinic is located off a busy city centre street where most private practices can be found. The clinic operates private consulting rooms over the weekend, situated within a large building occupied by other healthcare professionals during the week.

The company positions itself as pro-choice and has fully qualified staff, dedicated to deliver the most effective single immunisation choices to the public. We believe in immunisation and all patients must subscribe to all three immunisations.

All immunisations are individually priced with a one-off registration fee, so that the patient's may "pay as they go" (If a patient is a single parent and on benefits the manager can, at his/her discretion, can waive part of the fee).

All patients and prospective patients can be assured of strict confidentiality.

The company ethos is "affordable, effective and accessible single immunisation" to cater for all children's needs, using fully qualified medical staff.

Statement of Purpose continued.....

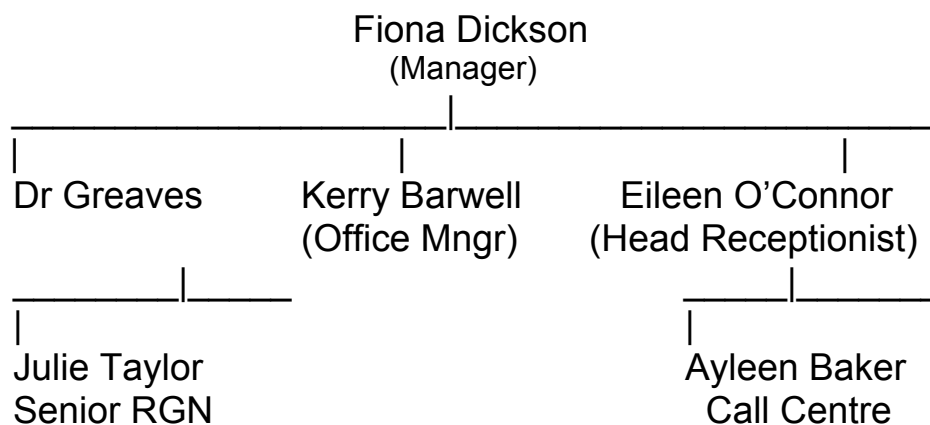
The clinic has a duty of care to ensure that it informs and instructs all staff about its policy and their obligation to respect the privacy, dignity and religious beliefs of all patients.

All patients and their parents/carers have access to the complaints process which can be found in the yellow Patient Information leaflet.

The clinic is inspected by CHAI - the Commission for Health and Audit Inspections (formerly National Care Standards Commission) for registration purposes.

The Clinic provides clear and accurate information about all its services for patients in a non-judgmental way and provides safe, patient centred treatment and care. Monitoring of quality and treatment is continuous and all treatment is in line with relevant clinical guidelines.

Organogram



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