

Cancellation Policy

1. Cancellation of complete course.

If you have made a booking for your child(ren) with us for a course of vaccinations (measles, rubella and mumps), but have not received any of the vaccinations and you wish to cancel the course:

- we will refund 100% of the Registration fee
- we will refund 100% of any other payments made in respect of vaccination(s) not carried out, following payment verification

We respectfully request that you contact the booking line in the week prior to your first appointment (or earlier) to make your appointment time available to other patients.

2. Cancellation after first vaccination.

If you have made a booking for your child(ren) with us for a course of vaccinations (measles, rubella and mumps), but have only received the first vaccination (Measles or Rubella), and you wish to cancel the course:

- the Registration fee is non-refundable (to cover administration costs)
- 100% of any payments made in respect of the 2nd and / or 3rd vaccination will be refunded following payment verification